

Cookie Policy

INTRODUCTION

The website of 011H SUSTAINABLE CONSTRUCTION S.L. uses its own and third-party cookies. A cookie is a file that is downloaded to your computer when you access certain web pages. Cookies allow a web page, among other purposes, to ensure the correct functioning of the page, allow the User faster access to the selected services, store and retrieve information about the browsing habits of a user or their equipment and even, depending on the information they contain and the way they use their equipment, they can be used to recognize the user. Cookies are only associated with an anonymous user and their computer or device and do not provide references that allow their personal data to be known, except with their express permission.

The user can, at any time, accept or reject installed cookies that are not strictly necessary for the correct functioning of the website and the User's access to its services, through the cookie adjustment panel provided on our website. Likewise, you can configure your browser at any time without this affecting the User's ability to access the content. However, we inform you that the rejection of cookies may decrease the good functioning of the website.

COOKIES AFFECTED BY REGULATIONS AND EXEMPT COOKIES

According to the EU directive, cookies that require informed consent from the user are analytical cookies, advertising and affiliation cookies, with technical cookies and those necessary for the operation of the website or the provision of services expressly requested by the user being exempt.

TYPES OF COOKIES

Depending on the entity that manages them, there are own Cookies (those that are sent to the user's terminal equipment from a computer or domain managed by the publisher itself and from which the service requested by the user is provided) and third-party cookies (those that are sent to the user's terminal equipment from a computer or domain that is not managed by the publisher, but by another entity that processes the data obtained through cookies).

Depending on the time they remain active, there are session cookies (designed to request and store data while the user accesses a web page) and persistent cookies (in which the data is stored in the terminal and can be accessed and processed for a period defined by the person responsible for the cookie - it can range from a few minutes to several years).

Depending on the purpose for which they process the information they collect, they can be:

Technical cookies (necessary for the use of the website and the provision of the contracted service),

Personalization cookies (which allow the user to access the service with predefined characteristics, such as language, browser type, regional configuration, etc.)

Analysis cookies (collect information on the use made of the website),

Advertising cookies (collect information on the user's preferences and personal choices),

Affiliate cookies (allow tracking of visits from other websites, with which the website establishes an affiliation contract).

REVOCACTION

At any time, you can access the configuration of your browser by accepting or rejecting all cookies, or by selecting those whose installation is allowed and those that are not, following one of the following procedures, which depends on the browser you use:

Google Chrome (in the Tools Menu):

Settings> Show advanced options> Privacy (Content settings)> Cookies:

<https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DDesktop&hl=en>

Internet Options> Privacy> Advanced:

<https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies>

Firefox:

Options> Privacy> Cookies:

<https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>

Safari, iPad and iPhone:

Preferences>Privacy

(https://support.apple.com/kb/ph21411?locale=en_US)

Opera:

Settings>Options>Advanced>Cookies:

<http://help.opera.com/Windows/12.00/en-US/cookies.html>

These browsers are subject to changes or modifications, so we cannot guarantee that they fully conform to the version of your browser. You may also be using another browser not covered in these links such as Konqueror, Arora, Flock, etc. To avoid these mismatches, you can access directly from the options of your browser, usually in the “Options” menu in the “Privacy” section. (Please consult your browser’s help for more information).

DEACTIVATION / ACTIVATION AND DELETION OF COOKIES

To restrict or block cookies, it is done through the browser settings.

If you do not want websites to place any cookies on your computer, you can adapt your browser settings so that you are notified before any cookies are placed. Similarly, you can adapt the settings so that the browser rejects all cookies, or only third-party cookies. You can also delete any of the cookies that are already on your computer. Remember that you must adapt the configuration of each browser and equipment you use separately.

Remember that if you do not want to receive cookies, we can no longer guarantee that our website will work properly. Perhaps some functions of the site will be lost, and it is possible that you will no longer be able to see certain websites. In addition, rejecting cookies does not mean that you will no longer see advertisements. Simply the ads will not be tailored to your interests and will be repeated more frequently.

Each browser has a different method for adapting the configuration. If necessary, consult the browser’s help function to establish the correct settings.

To disable cookies on your mobile phone, consult the device manual for more information.

You can get more information about cookies on the Internet, <http://www.aboutcookies.org>

Considering the way the Internet and websites work, we do not always have information about the cookies that third parties place through our website.

This applies especially to cases where the web page contains what are called embedded elements: texts, documents, images, or short films that are stored elsewhere, but are displayed on our website or through it.

Therefore, if you come across this type of cookies on this website and they are not listed in the previous list, we ask you to let us know. Or

contact the third party directly to request information about the cookies it places, the purpose and duration of the cookie, and how it has guaranteed your privacy.

INFORMATION RELATED TO THE PROCESSING OF PERSONAL DATA (ART.13 RGPD)

Who is responsible for the processing of your personal data?

011H SUSTAINABLE CONSTRUCTION S.L. is responsible for the processing of the personal data that you provide us, located at PUJADES, 77, 4-1. 08005, Barcelona and with CIF B67618249. Telephone 936561397 and contact email info@011h.com

What do we use your personal data for?

The information collected through own cookies (session and user input cookies) is usually used to track user actions when filling out online forms on several pages, or as a shopping cart to track the items that the user has selected by clicking a button, or to personalize the user interface when visiting the website.

The information collected through third-party cookies is as follows:

Through analytical cookies, your browsing habits are analysed to improve the services provided.

Through behavioural cookies, information is collected on the user's preferences to manage advertising spaces in the most efficient way possible; and

Through advertising cookies, the performance of ads is measured, and recommendations are provided on products based on statistical data.

To see exactly the use of cookies, see the table on the use of cookies on this website.

What is the legal basis for the processing of your personal data?

The legitimacy for the processing of your personal data is given by your consent, granted at the time of contacting us, for the use of analytical, behavioural, and advertising cookies; for session or personalization cookies, the legitimacy for processing is given by the legitimate interest of the provider (data controller).

To whom do we communicate your data?

Data will not be transferred or communicated to third parties, except by legal obligation or to the third parties indicated in the case of the use of cookies managed by them.

What is the retention period for your data?

The retention period for the data collected is indicated in the table on the use of cookies on this website.

What are your rights?

The rights that protect the user are those of access, rectification, deletion, portability of the same, withdrawal of consent (without this affecting the legality of the treatment granted prior to its withdrawal), opposition to treatment, limitation (in certain circumstances) and to file a complaint with the control authority (the Spanish Data Protection Agency, www.aepd.es)